

APRIL/MAY 2023

**DCM32 — ORGANISATIONAL BEHAVIOUR**

Time : Three hours

Maximum : 75 marks

**SECTION A — (10 × 2 = 20 marks)**

Answer ALL questions.



1. What do you mean by organisational behaviour?
2. Define attitude.
3. Write a short note on motivation.
4. List out the motivational tools in organisation.
5. Give the meaning of the term.
6. How to form a group?
7. Who is a leader?
8. List out any two sources conflict.
9. Define organisational development.
10. Write a short note on organisational climate..

**SECTION B — (5 × 5 = 25 marks)**

Answer ALL questions.

11. (a) State the foundation of individual behaviour.  
Or  
(b) Discuss the measures for improving managerial perception.

12. (a) Analyses the nature of motivation.  
Or  
(b) Explain the Maslow's need hierarchy theory of motivation.

13. (a) Enumerate the different stages of group development.  
Or  
(b) Highlights the characteristics of group norms.

14. (a) Identify the bases of power.  
Or  
(b) Mention the functions of leadership.

15. (a) Bring out the function of organisational climate.  
Or  
(b) What are the factors achieving organisational effectiveness?

**SECTION C — (3 × 10 = 30 marks)**

Answer any THREE questions.

16. What are the major factors which shape the personality of an individual?

17. Elucidate the two factor theory of motivation propounded by Herzberg.

18. Highlights the personal and organisational factors that cause stress.

19. Enumerate the different styles of conflict management.

20. Narrate the elements of organisational structure.

